

8 MAY 2015

ADDENDUM TO THE
2014/2015
PERFORMANCE AGREEMENT
OF MR S BROWN
(EXECUTIVE DIRECTOR: SAFETY AND
SECURITY)

ADDENDUM TO THE 2014/15 PERFORMANCE AGREEMENT: EXECUTIVE DIRECTOR: SAFETY AND SECURITY

This addendum serves to amend the 2014/2015 performance agreement of the Executive Director: Safety and Security, Mr S Brown

The following KPIs and targets are amended in the performance agreement:

DIRECTORATE: SAFETY AND SECURITY

CURRENT KPI IN 2014/2015 PERFORMANCE AGREEMENT	CURRENT ANNUAL TARGET IN 2014/2015 PERFORMANCE AGREEMENT	RECOMMENDED KPI AMENDMENT	RECOMMENDED (3RD AND 4TH QUARTERS) TARGET AMENDMENT
KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT			
KPE 1.10: Metro Police			
Turnaround time from booking learner's license test to the actual test	1 week	Average turnaround time from booking learner's license test to the actual test	QUARTER 3 TARGET: 1 week average turnaround time for the financial year to date QUARTER 4 / ANNUAL TARGET: 1 week average turnaround time for the financial year
Turnaround time from booking driver's license test to the actual test	6 weeks	Average turnaround time from booking driver's license test to the actual test	QUARTER 3 TARGET: 6 week average turnaround time for the financial year to date QUARTER 4 / ANNUAL TARGET: 6 week average turnaround time for the financial year

CURRENT KPI IN 2014/2015 PERFORMANCE AGREEMENT	CURRENT ANNUAL TARGET IN 2014/2015 PERFORMANCE AGREEMENT	RECOMMENDED KPI AMENDMENT	RECOMMENDED (3RD AND 4TH QUARTERS) TARGET AMENDMENT
KPE 1.11: Emergency Services			
Response time to emergencies (from Control Center receiving notification of emergency to dispatched officer arriving at the scene)	Traffic: 15 min	Average response time to emergencies within the Nelson Mandela Bay area of jurisdiction (from Control Center receiving notification of emergency to dispatched officer arriving at the scene) - Traffic	QUARTER 3 TARGET: Traffic: 15 min average response time for the financial year to date QUARTER 4 / ANNUAL TARGET: Traffic: 15 min average response time for the financial year
Response time to emergencies (from Control Center receiving notification of emergency to dispatched officer arriving at the scene)	Fire: 15 min	Average response time to emergencies within the Nelson Mandela Bay area of jurisdiction (from Control Center receiving notification of emergency to dispatched officer arriving at the scene) - Fire	QUARTER 3 TARGET: Fire: 15 min average response time for the financial year to date QUARTER 4 / ANNUAL TARGET: Fire: 15 min average response time for the financial year



MR S BROWN
EXECUTIVE DIRECTOR: SAFETY AND SECURITY

APPROVED / NOT APPROVED

MR MS MBAMBISA
CITY MANAGER